

KING LONG EUROPE UK LTD OVERSEAS WARRANTY POLICY

King Long Europe UK Ltd Warranty Policy (Warranty Policy) is used as a guideline for warranty judgment on King Long Europe UK Ltd Bus.

1. Definition

King Long Europe UK Ltd Products: specified as in the model specifications list

2. Warranty Precondition

King Long Europe UK Ltd Products are required to be operated, carried out the maintenances at all levels as per requirements in the Operation Manual. As one of the warranty preconditions, all related maintenance records shall be kept well. King Long Europe UK Ltd engineering director can request copy of the maintenance records.

3. Warranty Scope

The Warranty Scope covers the failure or defects in King Long Europe UK Ltd products' material or workmanship occurring during the warranty period.

4. Warranty period

- 4.1 King Long Europe UK Ltd (Complete Bus Unit) Product warranty period is 24 months or 200,000 km whichever comes first from the date of first registration stated on the Vehicle first date of Registration Form,
- 4.2 Any new replacement parts are only warranted for the unexpired warranty period of those original parts repaired or replaced.

5. Warranty Mileage Calculation

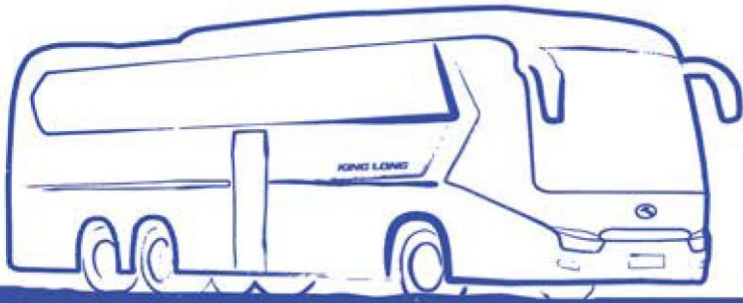
- 5.1 The odometer shall be operative and runs well, the recorded millage/Kilometer shall be adopted as the mileage for warranty purpose.
- 5.2 In case that the odometer is defective, the mileage will be calculated by 300km per day based from the previous maintenance record. In case of no previous maintenance record available, the mileage calculation of 300km per day shall start from the effective date of warranty.

6. Warranty Exemption

King Long Europe UK Ltd does not take any legal liability or make compensation for the failures due to any of the following reasons:

- 6.1 Normal wear and tear of vehicle components.
- 6.2 Lubricants or consumables such as following but not limited to:





Mechanical

- Engine Belts,
- A/C Belts,
- Tyres
- Brake Pad Linings (Warranty covered 3 months)
- Engine Fire Extinguisher if miss-used
- Clutch Pressure Plate 12 months
- Clutch Release Fork and Shaft, cross shaft (Warranty covered 6 months)
- Clutch (Disk) Lining (Warranty covered 6 months)
- Bearing (Warranty covered 6 months)
- Valves (Warranty covered 6 months)
- Gasket and Washer (Warranty covered 6 months)
- Bushes (Warranty covered 6 months)
- Rubber Parts (Warranty covered 6 months)
- Belt tensioner, pulley bearing after 12 months

Electrical

- Light Lanterns after (Warranty covered 12 months)
- Bulbs - No Warranty
- Battery (Warranty covered 12 months)
- Brushes, the electric alternator or starter (Warranty covered 12 months)
- Fuses only if there is a short circuit caused by an External third party - No Warranty

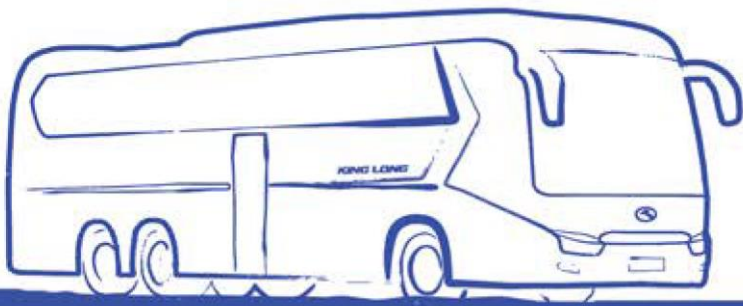
Decorations

- Wiper Blades (Warranty covered 3 months)
- Paint Scratching to the Body - No Warranty
- Broken Glasses caused by external force - No Warranty
- Rear Wind Shields involved in accidents and stone chips - No Warranty
- Dried container of A/C system (Warranty covered 6 months)
- Rubber parts (Warranty covered 12 months)

Oils and Lubricants Re-Fill

- Engine Oils and Coolants - No Warranty
- Front Axle Lubricants - No Warranty
- Rear Axle Lubricants - No Warranty
- Steering Box Lubricants - No Warranty
- Transmission Lubricants and Coolants - No Warranty
- Air Conditioning Compressor Lubricants Internal - No Warranty





Decoration

- Rubber parts (Warranty covered 12 months)

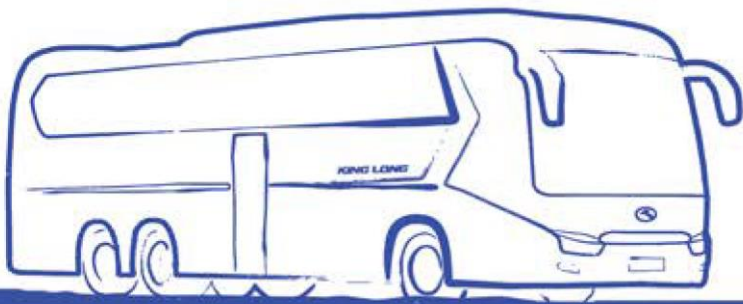
Filters

- All Filter elements - No Warranty

Note: All above mentioned warranty period will be terminated upon the time or mileage whichever comes first.

- 6.3 Any consequence arising from modifying or converting King Long Europe UK Ltd Products' electrical system, changing fuse models or specifications as well as using improper or unqualified fuses without King Long Europe UK Ltd approval in writing.
- 6.4 Malfunction, accidents or failures including any related failure as well as consequence due to conversion, change or modification of the parts or complete vehicle without King Long's permission, replacement with unqualified parts or substitutes of other manufacturer's brand.
- 6.5 Damage of the engine or even the vehicle due to engine pipe leakage. Sealing of the engine intake and exhaust system shall be examined from time to time.
- 6.6 Any consequence caused by continuing use of defective instruments without eliminating problem. Instruments indicating engine oil pressure, water temperature, water level and air pressure shall be ensured normal operation according to the instructions in the Operation Manual and/or Maintenance Manual.
- 6.7 Any loss caused by the failure due to using fuel, lubricating oil/grease, coolant, braking oil or electrolyte not conforming to the recommended specification by King Long Europe UK Ltd Operation Manual.
- 6.8 Any loss caused by continuing use of defective vehicle without eliminating problems, thus leading to expansion or deterioration of the failures. Please note that vehicles shall stop operation until the failure is solved.





- 6.9 Any damage arising from improper maintenance not as required at the Operation Manual, or by incorrect operation like over speed, overload and off-road driving etc.
- 6.10 Any loss of failure due to improper or wrong adjustment, fastening not as required at the Maintenance Manual.
- 6.11 Any damage caused by vehicle operation without proper and necessary maintenance after a long period (over 60 days) parking.
- 6.12 King Long Europe UK Ltd will not be responsible for any incidental or consequential damages.
- 6.13 Any damage caused by force majeure events, casual events including lightning, act of third party.
- 6.14 Any damage caused by parts not supplied by King Long Europe UK Ltd or caused by the failure of one or more of these components.

7. Arbitration

- 7.1 King Long Europe UK Ltd reserves the right on final determination on the Warranty Policy and warranty claim issues.

